



GOLD COAST TURF CLUB ACCESS STATEMENT

At Gold Coast Turf Club we aim to ensure everyone's visit and experience is as enjoyable as possible.

We are committed to providing suitable access for all our guests, whatever their individual needs. In this statement, we aim to accurately describe our facilities and services to give confidence that we have the right facility to suit your specific requirements.

PARKING

- 16 designated accessible car spaces provided in member's car park and 10 designated accessible car spaces in the public car park.
- All accessible car spaces are oversized for ease of parking and maneuverability.
- Parking spaces have no height limits.
- All designated spaces are clearly marked and contained in separate area.
- Security and Gate staff monitor use of the spaces to ensure accessibility use only.
- Clear and level access from the car spaces to the club entry.
- Taxi service or Uber assist service available - accessible vehicles available upon request
- There are ramps to enter the club and access via wheelchairs, walkers and the like is easy

MAIN ENTRANCE

- Entry to the Turf Club is level with no stairs. Ramps cover street access.
- Gate staff at main entry provide assistance and supervision if required.

GENERAL COMMON AREAS

- Ground level of club houses food, cafe, bar, gaming, functions rooms, TAB, Members Areas and 5 designated and separate accessible toilets
- Accessible lift access to first & second floor for functions venues, members areas and toilet facilities
- All passageways are large and wide enough for wheelchairs/ walkers/ prams
- Floorcoverings are concrete on major walkways and low pile commercial carpet - all wheelchair/ pram/ walker friendly
- Seating areas able to house wheelchairs for group seating
- Tables are wheelchair accessible
- Facilities made available for service animals upon request

RECEPTION AREA (level 1)

- Access to Reception is via lift on ground level.
- Doorway entry is via double sized door.
- Reception area offers comfortable seating for rest stops.
- Reception staff available to offer assistance wherever necessary.
- Trained and accredited First Aid staff available on every shift.
- Entry to Paradise Room and Winners Circle areas level 1 are by double doors (1700mm width)
- Entry to the grandstand (2300mm width).



MEMBERS, FUNCTION ROOMS, and CORPORATE AREAS (level 2)

- 2nd level of club restaurants, food, cafe, bar, gaming, functions rooms, TAB, Members Areas and 4 x designated and separate accessible toilets
- Accessible lift access to first & second floor for functions venues, members areas and toilet facilities
- All passageways are large and wide enough for wheelchairs/ walkers/ prams
- Floorcoverings are low pile commercial carpet - all wheelchair/ pram/ walker friendly
- Seating areas able to house people in wheelchairs for group seating
- Wheelchair lift available to access Skyline Restaurant, Crystal Lounge and Gallery Restaurant
- Tables are wheelchair accessible
- Facilities made available for service animals upon request

LIFTS

- Accessible compliant lift width opening (1430mm)
- Accessible compliant lift interior (2000mm depth)
- Dual button lift control for accessibility height (2100mm)

GOLD COAST EVENT CENTRE

- Venue located on ground level. Ramp access to both north and south halls.
- Multiple interconnected venues on first floor provide a variety of size options
- Accessible restroom provided on both halls
- Wheelchairs/ walkers/ prams able to move freely around furnished areas
- Tables are wheelchair accessible
- Extensive menus for conferences
- Variations to menus possible for customised dietary needs

VISION

- Provision made for service dogs in all venues

HEARING

- Hearing assisted devices available in Members and covered General Admission locations

STAFF

- Evacuation plan shows exits clearly
- Qualified/ accredited First Aid officers on duty during every shift
- Some staff have basic Auslan sign language skills
- Security staff rostered - monitoring club for safety purposes
- Gold Coast Turf Club has an inclusive hiring policy.